EMMA Care Privacy Policy

Protecting your Personal Information is important to us. This Privacy Policy explains what Personal Information we collect from you and the way we use it. We recommend that you read this Privacy Policy before you start using our products.

Using the EMMA Care web application, the EMMA Care mobile applications and other services we offer (the "Resource"), you show your acceptance of this Policy and consent to the processing of your Personal Information, including your personal data, on the conditions specified in the Policy.

The present Privacy Policy for Personal Information (hereinafter referred to as the Policy) is mandatory and is an agreement between you and Remsmed AG. The Policy applies to all information about the User that Remsmed AG, being the Resource Manager as defined in the License Agreement, may receive when the User works with the Resource or any of its parts.

1. **Personal Information of the Users received and processed by EMMA Care**

1.1. Within the framework of this Policy, the "User information" means:

1.1.1. The Personal Information that the User provides about themselves on their own in the course of registration (account creation) or of the use of the Resource, including the User's personal data. The information required for registration includes: full name, date of birth. Any other information can be provided by the user at their own discretion.

1.1.2. The data automatically transferred to Remsmed AG in the course of use of the Resource through the software installed on the User's device, including their IP address, cookies information, information about the User's browser (or other program used to access the Resource), time of access, the URL requested.

1.2. This Policy applies only to the Resource. Remsmed AG does not control and is not responsible for third party sites the User can go to following the links available on the Resource website, including in the descriptions and articles. On such sites, the User may be requested to submit Personal Information, and other actions can be performed.

1.3. Remsmed AG generally does not check the accuracy of the Personal Information provided by Users, nor does it control their capacity. However, Remsmed AG assumes that the User provides valid and sufficient Personal Information, as prompted in the registration form, and keeps this information up to date.
2. **Purpose of the Collection and Processing of the Users' Personal Information**

2.1. Remsmed AG collects and stores Personal Information, i.e. a User's personal data necessary for the conclusion and implementation of agreements and contracts with the User (paragraphs 2.2.1-2.2.4 of this Policy), as well as for the research referred to in paragraph 2.2.5 of this Policy. Other personal data are submitted by the User on the Resource independently and at their own discretion, in this case, Remsmed AG does not process the personal data and only provides the User the technical possibility for self-uploading, storage and other kind of use (in particular, giving access to other users) for such Personal Data.

2.2. Remsmed AG can use the Users' Personal Information for the following purposes:

   2.2.1. Identification of the Parties in the framework of the agreements and contracts with Remsmed AG, or when Remsmed AG is an agreement agent between the Users;

   2.2.2. Providing the User with personalized access to the Resource within the License Contract;

   2.2.3. Communication with the User, including sending notifications, requests and information concerning the use of the Resource, the services, as well as the processing of requests and applications received from the User;

   2.2.4. Targeting of advertising materials in the execution of the License Contract;

   2.2.5. Conducting statistical studies and other kinds of research based on anonymous data.

3. **Conditions of Processing the Users' Personal Information and Transfer of Such Information to Third Parties**

3.1. Remsmed AG stores the Users' Personal Information in accordance with the applicable regulations and requirements.

3.2. The Users' Personal Information is kept confidential, except in cases of voluntary submitting of any information about yourself to share with the general public (in particular through its placement in the open sections of the Resource), or with a limited number of people (in particular, the users with the role of "Doctor" or "Medical Specialist" for consultation), as well as in other cases provided by law.
3.3. Remsmed AG is entitled to transfer the Users' information to third parties in the following cases:

3.3.1. The User has expressed their consent to such actions;
The User hereby grants the right to transfer their Personal Information to the following persons:
- to the Remsmed AG data center, where the User's Personal Information is transmitted for storage and other kinds of processing, and which ensures its proper protection and security in accordance with the rules and requirements of the current legislation.
- to other Users, if the User expresses an intention to engage into a contractual relationship provided by the Resource with them (in particular, to obtain or provide Consultations as defined in the License Agreement), to the extent necessary for the conclusion and implementation of such agreements.

3.3.2. The transfer is stipulated by applicable law within the framework of the statutory procedure;

3.3.3. Such transfer takes place within the framework of a sale or other kind of transfer of the business (in whole or in part), while the acquirer assumes all the obligations to comply with the terms of this Policy with respect to the Personal Information they received;

3.3.4. In order to ensure protection of the rights and legitimate interests of Remsmed AG or third parties in cases where the User violates this Policy, the License Agreement or other contracts and agreements provided for the Resource.

3.4. If a certain part of the User's Personal Information comprises the User's Personal Data as defined by the laws of the territory in which the data resides, Remsmed AG is guided by the legal requirement of the territory where the data resides.

4. **User's Editing the Personal Information**

4.1. The User can change (update, supplement) the Personal Information or part of it at any time.

4.2. The user can also delete the Personal Information they have submitted for a specific account, contacting the system administrator and asking them to delete the account. However, deleting the account may result in the inability to use the Resource.

5. **Measures Taken to Protect the Users' Personal Information**
Remsmed AG shall take the necessary and sufficient technical and organizational measures to protect the Users' Personal Information against unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as other illegal actions of third parties with it.

6. Other Terms and Conditions

6.1. Remsmed AG has the right to make changes to this Privacy Policy. The new version of the Policy comes into force from the moment of its placement on the resource, unless otherwise provided by the new version of the Policy. The User is obliged to follow the changes of the Policy on their own.

6.2. The present Policy and the relationship between the Users and Remsmed AG, arising from the application of the Privacy Policy are to be governed by the law of the territory where the data resides.

6.3. The consent to Use of Personal Information given by the User by virtue of the adoption of this policy is valid for the entire period of their use of the Resource, and in respect of impersonal information, for an indefinite period after the cessation of the use of the Resource. The user has the right to withdraw consent to the use of Personal Information by sending a notice by e-mail to technical support (the e-mail address is listed on the Resource website). This makes the User lose the right to dispose of the Resources and all its parts, as well as agree to the deleting of any Personal Information and other information submitted by them to the Resource.

6.4. The Parties confirm that the User's consent to the processing of their Personal Information, as well as other provisions of this Policy, are signed using a simple electronic signature. The Parties agreed on the recognition of electronic exchange of documents equivalent to the exchange of paper documents with handwritten signatures.

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